Understanding Post-Results Services – Review of Marking

A **Post Results Review of Marking (PRRM)** is a formal process that allows students to request a review of their assessment results after they have been released. This process is typically used in educational institutions to ensure fairness, accuracy, and transparency in marking. Here's a clear explanation of what it involves and how it works:

What is Post Results Review of Marking?

PRRM is a procedure that enables students to challenge or request a re-evaluation of their exam or coursework marks if they believe:

- There has been a marking error.
- The marking was not consistent with published criteria.
- The result does not reflect their performance.
- The grade is close to the next grade boundary

It is **not** a re-marking of the entire paper, but a review to check if the original marking was applied correctly.

The Process: Step-by-Step

1. Eligibility Check

- Students must confirm that the assessment is eligible for review by discussing with their teacher or Head of Department first
- There is usually a deadline for submitting a PRRM request—often within a few weeks of results being published.

2. Submission of Request

- The student submits a formal request (parents cannot make the request on their behalf)
- They may need to provide a rationale for the review (e.g., suspected error, inconsistency).

3. Review by Academic Staff

- A qualified reviewer (often not the original marker) examines the assessment.
- They check whether the marking scheme was applied correctly and fairly.

• They do **not** re-mark the entire paper unless a procedural error is found.

4. Outcome Notification

- The student is informed of the outcome:
 - **No change**: The original mark stands.
 - Mark adjusted: The mark is increased or decreased based on findings.

5. Appeal (if applicable)

• If the student is dissatisfied with the outcome, they may be able to appeal, but only under specific grounds (e.g., procedural irregularity).

Important Considerations

- Marks can go down as well as up
- There is **fee** for the review, which is sometimes refunded if the mark changes.